



Norrizah Mohd Ismail

Consultant and Facilitator

Norrizah or Nuri, recognized her passion for teaching early on and became fully engaged with the Franklin Covey curriculum since 1996. She has not looked back since.

As a Trainer

She is a highly sought-after facilitator for *"The 7 Habits of Highly Effective People"* program, delivering high-content and high-energy sessions. In addition, Nuri is also a facilitator for *"Leading at the Speed of Trust" (LSOT)*, *"Working at the Speed of Trust" (WSOT)* and *"The 5 Choices to Extraordinary Productivity"*, all of which are from the FranklinCovey® suite of programs. To add to her repertoire, she is also certified to facilitate *"Crucial Conversations"* workshops, a highly acclaimed program offering from VitalSmarts®.

Areas of Expertise:

- Leadership Effectiveness
- Trust
- Productivity
- Crucial Conversations

Notable Clients:

- Affin Bank
- AmBank Group
- Bank Negara Malaysia
- Bangkok Bank
- DHL
- Genting (Resorts World)
- Hewlett-Packard
- Malakoff
- Nestle
- Optimal Chemicals
- Petronas
- Public Bank Group
- Sony
- SPAD
- Tenaga Nasional Berhad
- UMW

Industries:

- Banking
- IT
- Transportation
- Electrical & Power

History

Nuri, held various positions in Systems and Marketing with the technology giant, IBM. During her eleven-year tenure there, she was entrusted with the stewardship of one of the "Top Tier" clients as an Account Relationship Manager, where she earned the privilege to attend numerous "100% Clubs".

Nuri left in 1994 to pursue other challenges. For one, Nuri was self-employed as a Recruitment Consultant, performing executive placements from technical and sales professional positions to senior management posts. Concurrently, she held a part time position as an I.T. Course Leader for the Malaysian Institute of Management (MIM).

Nuri lived in Bangkok for two years (1999 – 2000) and assisted the local franchise there to facilitate the initial *"The 7 Habits of Highly Effective People"* programs in English.

Accreditation

She holds a B.A (Mathematics) from California State University, Chico (1979) and a M.Sc. (Statistics) from the University of Kentucky, Lexington (1981). She is married with three children.

Nuri enjoys reading and keeping fit.



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